

Dear Customer,

We have made few technical upgrades in the KASB Direct desktop application. The upgraded **KASB Direct Desktop Application Version 2.0.2_14** is now available for download.

The new version may take 10 -15 minutes to download (depending on your internet connection). We suggest that you login and upgrade your desktop application during weekend to avoid any inconvenience on Monday morning.

The procedure for downloading is simple

- (i) Login as you do every morning, the system will prompt you with a message that there is a version mismatch and ask you to upgrade.
- (ii) Press the accept button and the system will automatically upgrade itself.
- (iii) You will have to re-login after the system prompts you that the upgrade is completed.

NOTE: You may experience slow system response during initial market time on Monday April 30, 2012.

If you have any query, please feel free to email us at kasbdirect@kasb.com or call us at 021-111222001 or 0800-52722.

Warm Regards,
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